## Partnership with The Helpers Fund Boosts Community Health

by Jessica Rubin, Associate Vice President of Philanthropy and Communications at Hudson Headwaters Health Network



Susan Jensen, RN

he Helpers Fund in Chestertown, a community-based foundation that provides financial assistance to individuals and families in the Tri-Lakes region, has partnered with Hudson Headwaters to help underwrite medical care, dental care and prescriptions for select patients in Chestertown, Brant Lake and Pottersville. The medical and prescription underwriting is made possible by The Susan Jensen RN Memorial Fund. Susan was a resident of Chestertown, a Helpers Fund supporter and a registered nurse.

"Underwriting services at Hudson Headwaters is an ideal way to continue our legacy of supporting our community members and honor Susan," explained John Hagmann, Helpers Fund Board Chair. "As our region's most trusted primary care provider, Hudson Headwaters is able to apply, manage and track the funds to ensure the people who need it most are getting the help they need."

Qualifying patients are identified by Hudson Headwaters through an internal process and then receive a letter in the mail letting them know their bill has been taken care of by the Helpers Fund grant. Ninety-five patients received financial assistance for medical, dental and/or prescription costs in 2019 through this program.

"We recently heard from a patient who thanked us for the help. We never expect a 'thank you' but it's nice to know our grant made a difference in someone's life," said Hagmann.

The Susan Jensen RN Memorial Fund also supports a patient supplies resource center at the Chester-Horicon Health Center. Blood pressure monitors, pill organizers and other patient tools are available for providers to dispense at their discretion.

"One of the things I love the most about being a Hudson Headwaters provider is how well we get to know our patients," says Dr. Paul Bachman, lead provider at the Chester-Horicon Health Center. "We appreciate having The Helpers Fund resources available for patients who may otherwise go without."

To learn more about how you can support patient care, contact the Hudson Headwaters Health Foundation at 518-761-0300 ext 31112 or foundation@hhhn.org.



Hudson Headwaters providers in The Susan Jensen RN Memorial Fund supply room at the Chester-Horicon Health Center. From left to right: Sarah Durkee, PA; Ellie Torebka, RN; Cynthia Dobbel, RN; Dr. John Rugge; Dr. Paul Bachman; Linda Griswold, LPN; Shari Cooper, patient services leader.

